

# As a Designer I Can



Ensure all type is easy to read and clear



Create simple web designs that provide easy navigation for all users



Use Monochromatic Patterns rather than colors when creating labels for designs



Include colors that create visual contrast to improve readability



Include captions in any videos that include audio to promote accessibility



Check that the color palette and text, meet AA accessibility standards, when making web designs

# As a Customer I Can



Leave a positive review at hotels when public spaces and rooms are accessible



Take notice of the presence of accessibility tools in public spaces



If a business lacks accessible tools and features, complain to the owner



Look for ways to include accessible items in your own work or spaces



Speak up when a public business does not have an accessible entrance/accommodations



Make sure accessible tools and spaces such as railings and stalls are available for other customers who rely on the accessible features

# As an Operator I Can



Ensure my business has open spaces



Provide an accessible entry with a ramp



Ensure all the deliverables and signs in my business are visually accessible



Provide accessible tools throughout my space that creates easy navigation



Use accessible door handles such as a L handle instead of round knobs



Consistently work to improve and maintain accessibility standards and be open to receiving feedback from customers